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Web Service Annual Support Packages	Copper Package	Silver Package	Gold Package	Platinum Package
Website Modifications or Support Requests -Website backups and restores covered under hosting fees <i>(Includes requests like changing text/ copy, updating images, etc; major enhancements will require quoting)</i> -Web editor	1 Request / Quarter <i>Request Billable at time & materials \$99 minimum charge</i>	1 Request / Quarter <i>Requests billable at time & materials \$99 minimum charge</i>	3 requests / quarter <i>Requests billable at time & materials \$99 minimum charge</i>	9 requests / quarter <i>Requests billable at time & materials \$99 minimum charge</i>
	Included	Included	Included	Included
Website Consultations <i>(Includes SEO results, statistical analysis, eCommerce sales review, website planning/ strategy)</i>	Billable	Billable	(2) 2 hour personal consultations per year	(4) 2 hour personal consultations per year
Static Website Upgrades	Billable	Billable	\$75 per page	Included
FTP Access	-	Billable	Billable	Included
Search Engine Optimization (SEO)* - SEO profile review - Findings are reported - Keywords adjustment <i>*Initial SEO set up included in the cost of the new website development. Assumes client provides pages titles, keywords, descriptions, image alt tags, etc. If client has an active website that requires the additions of SEO, appropriate charges apply to add SEO to a website.</i>	-	1 per year	3 per year	6 per year
Google Adwords -Account^ Monitoring -Findings are reported	Billable	Billable	Billable	6 per year
*Initial Seo set up included in the cost of new website development Assumes client provide page titles, keywords, descriptions, image alt tags, etc. If client has an active website that requires the addition of SEO, appropriate charges will apply to add SEO to a website				
Website Analytics Reporting	Billable	1-page Report 2x/year	1-page Report 6x/year	1-page Report monthly
eCommerce Sales Reporting <i>(Reports include number of orders, comps over prior year, etc.)</i>	-	1- page report 2x/year	1-page report 2x/year	1-page report monthly
PCI - SAQ Consult	-	Billable	Billable	1 / year
Subscription Price / Month	\$10	\$50	\$150	\$380